

# Drinking Water Quality Policy Statement



*This Policy Statement recognises that the region's Traditional Owners have been the custodians of the land and water for thousands of generations. Coliban Water acknowledges that Traditional Owners have unique knowledge and connection to this land and water. We actively seek strong partnerships with Traditional Owners so that our decisions are better informed to help deliver the goals and aspirations that they hold for their culture and country.*

**Coliban Water is responsible for providing safe, aesthetically pleasing drinking water which consistently meets the *Safe Drinking Water Act 2003* and *Safe Drinking Water Regulations 2015*. We will work collaboratively with our staff and operational partners to:**

1. Manage water quality from catchment to tap through a multiple barrier approach using our Drinking Water Quality Risk Management Plan.
2. Consult and integrate the needs and expectations of our customers into our planning processes.
3. Undertake regular monitoring of the quality of drinking water at barriers and regular reporting to promote confidence in our water supply and its management.
4. Ensure we have and maintain treatment and distribution assets that are capable of delivering safe drinking water now and into the future having regard for climate change related risks.
5. Undertake appropriate contingency planning and have adequate incident response protocols.
6. Be involved in research and development activities to understand emerging water quality issues and performance.
7. Continually improve our water systems management practices in line with the principles set out in the Australian Drinking Water Guidelines 2011.
8. Ensure that our staff and operational partners have the appropriate training to make decisions that ensure our systems are operated to produce and supply safe drinking water to our customers.

We will engage all staff and/or partners involved in the supply of drinking water to implement the policy and continually improve the drinking water quality management system.

**Bob Cameron**  
Board Chairperson

**Damian Wells**  
Managing Director

**Effective Date: 12 January 2023**