

By submitting a proposal for the payment of a Community Rebate, you are agreeing to the following terms and conditions:

1. Standard terms

- 1.1 Proposals received from the community will be in response to a Community Rebate being triggered under the Customer & Community Rebate Manual.

2. Who can submit a proposal

- 2.1 Proposals must be submitted by a representative of a community group or project.
2.2 Employees and family members of Coliban Water and our private contract partners are not eligible to submit.

3. How to submit

- 3.1 The Community Relations Team will ensure that the community is aware that a rebate is payable and will call for submissions.
3.2 Submissions will be made using the online Community Rebate application form, or by email, post and in person at the Coliban Water offices in Bridge Street.
3.3 Submissions will be assessed in accordance with the Community Rebate procedure.
3.4 Submissions will be open for four weeks from the date of the public announcement of the rebate being payable.

4. Submission assessment

- 4.1 Submissions will be assessed as per the Community Rebate Procedure. All parties whether successful or unsuccessful will be notified as per the procedure.
4.2 Submissions will be assessed within 60 days of being received.

5. No liability

- 5.1 In the case of the intervention of any outside act, agent or event which prevents or significantly hinders Coliban Water's ability to proceed with the proposal on the dates and in the manner described in these terms and conditions, Coliban Water may in its absolute discretion cancel the process and recommence it from the start on the same conditions.
5.2 Coliban Water will take no responsibility for projects that cannot be delivered as claimed. No monetary equivalent will be offered to complete the project or proposal.
5.3 Coliban Water assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission; a communication line failure, unauthorised access, or alteration of, entries, and reserves the right to take any action that may be available.

6. Coliban Water details

- 6.1 Coliban Water is the promoter of the process. 37-45 Bridge Street, Bendigo VIC 3552. Email communications@coliban.com.au Phone 1300 363 200