

Register your community group or project for our Community Rebates

As part of the 2018 Pricing Submission, we committed to Customer and Community Rebates where nominated service standards were not met.

There are a total of 4 Community Rebates.

We will pay \$20,000 to a community in the event of a significant sewer spill to local waterways or the environment.

We will pay \$5000 to a community in the event:

- they experience poor water pressure and/or flowrate for a prolonged period that prevents day to day tasks
- we advise customers not to consume water because of a water quality issue
- taste, odour or colour of a town's water supply is affected by our infrastructure or treatment processes for more than 7 days.

To register your community group or project for a Community Rebate please complete this application.

This Community Rebate application is for: **Boort**

Reason for rebate: ***In April 2019, customers in Boort reported a discoloration to the water supply. An investigation revealed that the discoloration of the drinking water was caused by an elevated concentration of manganese in the raw water, which was not adequately removed by the treatment processes at the Boort Water Treatment Plant. The water remained safe to drink and the discoloration was resolved within two weeks.***

We have determined that Boort community groups and projects are eligible to receive a \$5,000 Community Rebate.

Applications close: 1 November 2019

How will you spend the \$5,000 Community Rebate?

Who will benefit from the Community Rebate?

Organisation Name-----

Contact Name -----

Contact Number -----

Contact Email-----

Do you consent to collaborating with Coliban Water to work with your community group to compile a report for our stakeholders? How the money was spent, if the outcome was achieved, how it is impacting the community? Yes No

All applications are assessed by Coliban Water.
All decisions are final.

The successful applicants give permission to Coliban Water to share details of the project including photos and reports.

Applications can also be submitted by:
Email: communications@coliban.com.au
Post: Coliban Water, Box 2770, Bendigo DC, Victoria 3554
In person: 37-45 Bridge Street, Bendigo, Victoria 3550