

How to read your Residential bill

Service address

The charges on this account are for this address

Balance


The amount shown on your last account. Shows all payments made since the last account issued.

Water and sewerage concession

Where applicable the concession amount shown on your bill is calculated at a daily rate and applied to your bill each quarter.

Current charges

A summary of current charges which may include water consumption as well as water and sewerage service fees.



Coliban WATER
ABN 96 549 082 360

TAX INVOICE

J Smith
1 Example Place
BENDIGO VIC 3550

Service Address: 1 Example Place, Bendigo VIC 3550
Classification: Residential

Opening Balance	\$233.59
Total Payments Received up to 8 Jul 2019	\$233.59 CR
Balance	\$0.00
Current Charges	
Water Consumption	\$110.01
Water Service Fee	\$56.56
Sewerage Service Fee	\$169.95
Concession Entitlement	\$81.77 CR
Total	\$254.75
Total Amount Due	\$254.75
Total includes GST of	\$0.00

1300 363 200
www.coliban.com.au

Date of Issue: 7 Oct 2019
Next Scheduled Reading: 05 Jan 2020

Account Number
17-4175-0015-01-2

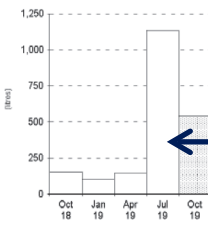
Invoice Number
7087188

Amount Due
\$ 254.75

Pay By
6 Nov 2019

See over the page for payment options
Concession has been applied.

Average daily usage in litres



Av. Daily Use 538 L/day
Av. Daily Cost \$2.80/day

For information on the Victorian Government's Target Your Water Use program visit www.targetyourwateruse.vic.gov.au

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Invoice Number: 7087188

Next scheduled reading

The approximate date Coliban Water will next read your meter.

Amount due

Shows your total amount of current and outstanding charges.

Pay by

Date by which payment is to be received.

Usage graph

Details your water usage of the past year and includes a comparison to the same period in the previous year.

Average daily usage/cost

Details comparisons for usage and itemises daily costs for services.



Account details


Water usage and service charges are detailed in full. Details also include meter readings, service size and the number of days within the billing period.


Coliban Water Invoice Details


WATER CONSUMPTION						
Service Number	Meter Number	Previous Date	Previous Reading	Current Date	Current Reading	Consumption (Kilolitres)
MS134977	16W987654	08/07/19	178	07/10/19	227	49.000 @ \$2.2452/kL
Amount: \$110.01						


WATER SERVICE FEE						
Service No.	Size	Date From	Date To	Days	Rate	Amount
MS134977	20mm	08/07/19	07/10/19	91	@ 0.6215 per day	\$56.56


SEWERAGE SERVICE FEE						
Service No.	Size	Date From	Date To	Days	Rate	Amount
MS134977	20mm	08/07/19	07/10/19	91	@ \$1.8676 per day	\$169.95

 **Receive your bill electronically:** You can now receive your bill electronically using BPAY View®. To register for BPAY View, or for more information, visit our website. Click on 'Your Account' then 'Pay Your Bill'.

 **Change of Address:** If your postal address has changed, please contact us within 14 days.

 **Concessions:** If you think you may be eligible for a concession please contact us. Centrelink Pension, Healthcare Card and Department of Veteran Affairs Gold Cards may be eligible. In contacting us you are authorising us to confirm your eligibility with Centrelink or DVA. This consent is ongoing until you contact us to revoke it.

 **Payment Difficulties:** Please contact us about a payment arrangement or to discuss rebates and concessions.

 **Interpreter Service:** If you are hearing or speech impaired or need an interpreter call Telephone Interpreter Service (TIS) on 13 14 50.

HOW TO PAY

Direct Debit: Download an application form at www.coliban.com.au or contact us.

BPAY: Contact your financial institution to pay from your savings, credit or cheque account.
Biller Code: 39156 Ref: 1741 7500 1501 2

Credit Card/Internet: Using BPoint www.bpoint.com.au, phone 1300 276 468 or 1300 BPOINT
Biller Code: 39156 Ref: 1741 7500 1501 2

In Person: Australia Post outlets.

Centrepay: Contact Centrelink to arrange regular deductions from your Centrelink payment, or contact us if you would like us to send you a form.
Centrepay Reference Number: 555 057 363A

Mall: Tear off the Payment Slip and mail with your cheque to -
 Coliban Water
 PO Box 2770
 Bendigo Delivery Centre, Vic 3554

PAYMENT SLIP


Account Number
17-4175-0015-01-2


Invoice Number
7087188

Amount Due
\$ 260.61

Pay By
6 Nov 2019

Amount Being Paid


 *367 01741750015012



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Concession Card holders

The concession amount shown on your bill is calculated at a daily rate and applied to your bill each quarter.

Payment options

Coliban Water offers many ways to pay your account.

View our Urban Customer Charter for more details on fees and charges.

Disclaimer: Information contained in this document was correct at the time of publication (July 2019). Coliban Water reserves the right to alter information at any time. ©2019 Coliban Water.

