

# How to read your Non-Residential bill

## Service address


The charges on this account are for this address

## Balance

The amount shown on your last account. Shows all payments made since the last account issued.

## Current charges

A summary of current charges which may include water consumption as well as water and sewerage service fees, a sewerage volumetric charge and trade waste service fee.



**Coliban WATER**  
ABN 96 549 082 360

**TAX INVOICE**

**J Smith Trading Pty Ltd**  
PO Box 0000  
BENDIGO VIC 3550

**Service Address:** 1 Example Street, Bendigo VIC 3550  
**Classification:** Non-Residential

<b>Opening Balance</b>	<b>\$983.74</b>
Total Payments Received up to 8 Jul 2019	\$983.74 CR
<b>Balance</b>	<b>\$0.00</b>
<b>Current Charges</b>	
Water Consumption	\$413.12
Water Service Fee	\$143.19
Sewerage Volume Charge	\$115.20
Sewerage Service Fee	\$168.08
Fire Service Fee	\$107.85
Minor Trade Waste Service Fee	\$38.30
<b>Total</b>	<b>\$985.74</b>
<b>Total Amount Due</b>	<b>\$985.74</b>
Total includes GST of	\$0.00

1300 363 200  
www.coliban.com.au

Date of Issue: 11 Dec 2019  
Next Scheduled Reading: 13 March 2020

Account Number  
**39-4176-3000-01-3**

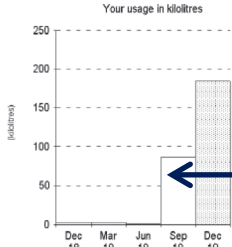
Invoice Number  
**7087190**

Amount Due  
**\$ 985.74**

Pay By  
**13 March 2020**

*See over the page for payment options*

**Your usage in kilolitres**



Av. Daily Use 2,044 kL/day  
Av. Daily Cost \$10.95/day

For information on the Victorian Government's Target Your Water Use program visit [www.targetyourwateruse.vic.gov.au](http://www.targetyourwateruse.vic.gov.au)

## Next scheduled reading

The approximate date Coliban Water will next read your meter.

## Amount due

Shows your total amount of current and outstanding charges.

## Pay by

Date by which payment is to be received.

## Usage graph

Details your water usage of the past year and includes a comparison to the same period in the previous year.

## Average daily usage/cost

Details comparisons for usage and itemises daily costs for services.



**Account details**  
Water usage and service charges are detailed in full. Details also include meter readings, service size and the number of days within the billing period.

**Industry Discharge Factor**  
Discharge factors are a site specific percentage for all non-residential properties.

### Coliban Water Invoice Details

WATER CONSUMPTION		Previous	Current	Consumption	Amount		
Service Number	Meter Number	Date	Reading	Date	Reading (Kilolitres)		
MS134978	15D189763	12/09/19	728	11/12/19	912	184.000 @ \$2.2452/kL	\$413.12

SEWERAGE VOLUME		Date From	Date To	Volume	Rate	Amount
MS134978		12/09/19	11/12/19	118.243kL @	\$0.9743/kL	\$115.20 (95.00%)

WATER SERVICE FEE		Date From	Date To	Days	Rate	Amount
MS134978	32mm	12/09/19	11/12/19	90	@ \$1.5910 per day	\$143.19

FIRE SERVICE FEE		Date From	Date To	Days	Rate	Amount
FS134979	100mm	12/09/19	11/12/19	90	@ 1.1983 per day	\$107.85

SEWERAGE SERVICE FEE		Date From	Date To	Days	Rate	Amount
MS134978		12/09/19	11/12/19	90	@ 1.8676 per day	\$168.08

MINOR TRADE WASTE SERVICE FEE		Date From	Date To	Days	Rate	Amount
TW1134980		12/09/19	11/12/19	90	@ 0.4256 per day	\$38.30

**Receive your bill electronically:** You can now receive your bill electronically using BPAY View®. To register for BPAY View, or for more information, visit our website. Click on 'Your Account' then 'Pay Your Bill'.

**Change of Address:** If your postal address has changed, please contact us within 14 days.

**Concessions:** If you think you may be eligible for a concession please contact us. Centrelink Pension, Healthcare Card and Department of Veteran Affairs Gold Cards may be eligible. In contacting us you are authorising us to confirm your eligibility with Centrelink or DVA. This consent is ongoing until you contact us to revoke it.

**Payment Difficulties:** Please contact us about a payment arrangement or to discuss rebates and concessions.

**Interpreter Service:** If you are hearing or speech impaired or need an interpreter call Telephone Interpreter Service (TIS) on 13 14 50.


**HOW TO PAY**

**Direct Debit:** Download an application form at [www.coliban.com.au](http://www.coliban.com.au) or contact us.

**BPAY:** Contact your financial institution to pay from your savings, credit or cheque account.  
**Biller Code: 39156 Ref: 3941 7630 0001 3**

**Credit Card/Internet:** Using BPOINT  
[www.bpoint.com.au](http://www.bpoint.com.au), phone 1300 276 468 or 1300 BPOINT.  
**Biller Code: 39156 Ref: 3941 7630 0001 3**

**In Person:** Australia Post outlets.

**Barcode:**   
\*367 03941763000013

**Centrepay:** Contact Centrelink to arrange regular deductions from your Centrelink payment, or contact us if you would like us to send you a form.  
Centrepay Reference Number: **555 057 363A**

**Mail:** Tear off the Payment Slip and mail with your cheque to -  
Coliban Water  
PO Box 2770  
Bendigo Delivery Centre, Vic 3554

**PAYMENT SLIP**

Account Number  
**39-4176-3000-01-3**

Invoice Number  
**7087190**


Amount Due  
**\$ 985.74**

Pay By  
**13 March 2020**

Amount Being Paid

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Invoice Number: 7087190

**Payment options**  
Coliban Water offers many ways to pay your account.

View our Trade Waste Customer Charter for more details on fees and charges.

*Disclaimer: Information contained in this document was correct at the time of publication (July 2019). Coliban Water reserves the right to alter information at any time. ©2019 Coliban Water.*

