



# *Schedule of Fees and Charges*

2011/12

*As at 1 July 2011*

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All charges are GST Free except where otherwise indicated.



## Water Access

	Annual	Daily
<b>Meter Size</b>		
Unconnected Vacant Land	NIL	NIL
20mm meter or less	\$96.32	\$0.2631
25mm meter	\$131.42	\$0.3590
32mm meter	\$224.35	\$0.6129
40mm meter	\$330.05	\$0.9017
50mm meter	\$483.41	\$1.3207
80mm meter	\$1,155.22	\$3.1563
100mm meter	\$1,805.04	\$4.9318
150mm meter	\$3,793.14	\$10.3637
Greater than 150mm meter	\$3,793.14	\$10.3637
<b>Fire Service</b>		
32mm	\$35.20	\$0.0961
40mm	\$51.79	\$0.1415
50mm	\$75.86	\$0.2072
80mm	\$181.31	\$0.4953
100mm	\$283.31	\$0.7740
150mm	\$595.36	\$1.6266
Greater than 150mm meter	\$595.36	\$1.6266

# Water Volume

Towns	Volume charge per kilolitre (1,000 litres)	
<p><b>Central Districts</b></p> <p>Axedale, Barkers Creek, Bealiba, Bendigo, Boort, Bridgewater, Campbell's Creek, Castlemaine, Chewton, Dunolly, Elmore, Elphinstone, Fryerstown, Goornong, Guildford, Harcourt, Heathcote, Huntly, Inglewood, Korong Vale, Kyneton, Laanecoorie, Lockington, Maiden Gully, Maldon, Maldon-Newstead Pipeline, Malmsbury, Mandurang, Marong, Newstead, Pyramid Hill, Raywood, Sebastian, Serpentine, Strathfieldsaye, Taradale, Tarnagulla, Tooboora, Trentham, Tylden, Wedderburn, Yapeen</p>	<p>Residential:</p> <p>Step 1</p> <p>Step 2</p> <p>Step 3</p> <p>Non residential Agreement</p>	<p>\$1.9192</p> <p>\$2.3215</p> <p>\$3.8081</p> <p>\$2.1050</p> <p>\$2.1050</p>
<p><b>Northern Districts</b></p> <p>Echuca, Cohuna, Gannawarra, Gunbower, Leitchville, Mead, Rochester</p>	<p>Residential:</p> <p>Step 1</p> <p>Step 2</p> <p>Step 3</p> <p>Non residential Agreement</p>	<p>\$0.9327</p> <p>\$1.1541</p> <p>\$1.8660</p> <p>\$1.0310</p> <p>\$1.0310</p>
<p><b>Non-potable</b></p> <p>Borong, Dingee, Elmore (untreated), Goornong, Jarklin, Macorna, Mitiamo, Mysia, Wychitella</p>	<p>Residential:</p> <p>Step 1</p> <p>Step 2</p> <p>Step 3</p> <p>Non residential Agreement</p>	<p>\$0.6776</p> <p>\$0.8283</p> <p>\$1.3554</p> <p>\$0.7579</p> <p>\$0.7579</p>

Volume steps		
Step 1	0 – 50 kL per quarter	(0 - 548 litres per day)
Step 2	50 – 100 kL per quarter	(549 - 1096 litres per day)
Step 3	100 + kL per quarter	(1097 + litres per day)

## Rural Systems

		<b>Annual</b>	<b>Per Kiloitre</b>
Capacity Charge		\$142.2719 per megalitre allocated	\$0.1422
Volumetric Charge		\$188.6338 per megalitre consumed	\$0.1886
Service Fee			<b>Daily</b>
	Pipeline	\$808.30	\$2.2084
	Channel	\$707.33	\$1.9325
	Storage	\$100.72	\$0.2751
Outlet Charge (per additional outlet)	2 – 5 outlets	\$25.23	\$0.0689
	6 – 10 outlets	\$35.35	\$0.0965
	11+ outlets	\$45.44	\$0.1241
		<b>Per transfer</b>	
Rural transfer administration fee		\$65.00	

## Recycled Water

### Access<sup>1</sup>

	Annual	Daily
Meter Size		
Unconnected Vacant Land	NIL	NIL
20mm meter or less	\$96.32	\$0.2631
25mm meter	\$131.42	\$0.3590
32mm meter	\$224.35	\$0.6129
40mm meter	\$330.05	\$0.9017
50mm meter	\$483.41	\$1.3207
80mm meter	\$1,155.22	\$3.1563
100mm meter	\$1,805.04	\$4.9318
150mm meter	\$3,793.14	\$10.3637
Greater than 150mm meter	\$3,793.14	\$10.3637

### Volume - Class A

Region	Volume charge per kilolitre
Central Districts (where available)	\$1.5788

### Volume - Class B & Class C

By agreement.

<sup>1</sup> Access fees for residential mandated recycled water are calculated at 50 per cent of the listed charges.

# Wastewater

## Access - Major Districts

Bendigo, Castlemaine, Cohuna, Echuca, Elmore, Epsom, Heathcote, Kyneton, Lockington, Maiden Gully, Malmesbury, Rochester, Strathfieldsaye

		Annual	Daily
Residential	Residential	\$546.91	\$1.4942
	Unconnected Vacant Land	NIL	NIL
Non-Residential	Unconnected Vacant Land	NIL	NIL
	Minimum Access Fee	\$390.90	\$1.0680
	*20mm meter or less	\$390.90	\$1.0680
	*25mm meter	\$498.38	\$1.3616
	*32mm meter	\$850.62	\$2.3240
	*40mm meter	\$1,250.97	\$3.4179
	*50mm meter	\$1,832.40	\$5.0065
	*80mm meter	\$4,378.51	\$11.9631
	*100mm meter	\$6,352.66	\$17.3569
	*150mm meter	\$13,194.12	\$36.0495
	*Greater than 150mm meter	\$13,194.12	\$36.0495

\*Multiplied by appropriate industry discharge factor - refer to Attachment 1.

## Access - Minor Districts (Enviro 1)

Bridgewater, Epsom (Envirosafe), Campbells Creek, Chewton, Hansen Street (Echuca), Harcourt, Huntly, Inglewood, Maldon, Marong, Pyramid Hill, Trentham, Tylden, Wharparilla Drive (Echuca)

		Annual	Daily
Residential	Residential	\$550.79	\$1.5048
	Unconnected Vacant Land	NIL	NIL
Non-Residential	Unconnected Vacant Land	NIL	NIL
	Minimum Access Fee	\$393.77	\$1.0758
	*20mm meter or less	\$393.77	\$1.0758
	*25mm meter	\$502.04	\$1.3716
	*32mm meter	\$856.87	\$2.3411
	*40mm meter	\$1,260.15	\$3.4430
	*50mm meter	\$1,845.85	\$5.0433
	*80mm meter	\$4,410.67	\$12.0510
	*100mm meter	\$6,399.34	\$17.4845
	*150mm meter	\$13,291.05	\$36.3143
	*Greater than 150mm meter	\$13,291.05	\$36.3143

\*Multiplied by appropriate industry discharge factor - refer to Attachment 1

## Access - Minor Districts (Enviro 2)

Axedale, Boort, Dunolly, Gunbower, Leitchville, Newstead, Wedderburn

		Annual	Daily
Residential	Residential	\$507.02	\$1.3853
	Unconnected Vacant Land	NIL	NIL
Non-Residential	Unconnected Vacant Land	NIL	NIL
	Minimum Access Fee	\$360.15	\$0.9840
	*20mm meter or less	\$360.15	\$0.9840
	*25mm meter	\$459.17	\$1.2545
	*32mm meter	\$783.69	\$2.1412
	*40mm meter	\$1,152.54	\$3.1490
	*50mm meter	\$1,688.24	\$4.6126
	*80mm meter	\$4,034.04	\$11.0219
	*100mm meter	\$5,852.89	\$15.9915
	*150mm meter	\$12,156.10	\$33.2133
	*Greater than 150mm meter	\$12,156.10	\$33.2133

\*Multiplied by appropriate industry discharge factor - refer to Attachment 1

## Volume - Non-Residential

**Non-Residential Wastewater Volume Charge – all districts** **\$0.6720 per kilolitre**

## Calculation of Non-Residential Wastewater Charges

### Access Charge

**Access Fee** Multiplied **Sewerage Discharge Factor**  
 For Meter Size By (see appendix 1)  
 (for appropriate district)

e.g. A Service Station in Bendigo with a 40mm meter:  
 $\$1,250.97 \times 95\% = \$1,188.42$

**Where this calculation results in an access fee less than the minimum access fee (above), the minimum access fee applies.**

### Volume Charge

**Water Consumption** Multiplied **Sewerage Discharge Factor** Multiplied **Volume Charge**  
 by (see appendix 1) by

e.g. A Service Station in Bendigo with 100kL consumption

$100 \times 95\% \times \$0.6720 = \$63.84$

# Land Development

## New customer contributions - per allotment

### Water

Category one: Lot size < 450 sq m	\$599.15
Category two: Lot size 450 – 1350 sq m	\$1,198.32
Category three: Lot size > 1350 sq m	\$2,396.66

### Sewerage

Category one: Lot size < 450 sq m	\$599.15
Category two: Lot size 450 – 1350 sq m	\$1,198.32
Category three: Lot size > 1350 sq m	\$2,396.66

## Dual pipe recycled water developments or subdivisions - per allotment

### Water

Category one charge: Lot size < 450 sq m	\$299.57
Category two charge: Lot size 450 – 1350 sq m	\$599.15
Category three charge: Lot size > 1350 sq m	\$1,198.32

### Sewerage

Category one charge: Lot size < 450 sq m	\$599.15
Category two charge: Lot size 450 – 1350 sq m	\$1,198.32
Category three charge: Lot size > 1350 sq m	\$2,396.66

### Recycled Water

Category one charge: Lot size < 450 sq m	\$599.15
Category two charge: Lot size 450 – 1350 sq m	\$1,198.32
Category three charge: Lot size > 1350 sq m	\$2,396.66

## Mains Extensions

Project Management Fee (per project)	\$333.23 (+GST)
Project Management Fee (per metre main)	\$1.78 (+GST)
Administration Fee (per application)	\$142.80 (+GST)

## Miscellaneous

Water and sewer plan amendment	\$41.48
Property connection application	\$41.48
Consent to erect a structure (buildover)	\$142.80
Recycled water – Plumbing Industry Commission charge	\$294.00 (+GST)
Non-core miscellaneous service	Actual cost (+GST as required)

# General Fees and Charges

## Customer Service

Sewer Plan – Payable directly to Agency	\$24.08
Water Meters	via agent

## Revenue Services

Information statement	\$50.54
Special Meter reading	\$33.65
Meter test (per test)	\$140.26
Restrictor Action Fee	\$63.10
Debt Collection Recovery Fees	Cost Recovery (+GST)

## Standpipes / Water Carting

Water volume charge (per kilolitre)	\$2.00
Recycled water volume charge (per kilolitre)	\$1.50

## Fire Services

Sealing	\$35.37
Resealing	\$182.96

## Special Testing

A. Hydrant Flow & Pressure Test Field Information	\$136.84
B. Standard Pressure Information	\$83.18
C. Hydrant Flow & Pressure Test Field Information and Standard Pressure Information	\$152.95

## Fire Plug Charges

80 - 100mm	\$936.78
150mm	\$1,034.37
225mm	\$1,574.73
300mm	\$1,997.98
Over 300mm	Cost recovery + 10%

## Other Charges

Replacement of galvanised iron property service pipe	Cost Recovery up to \$500.00
Asset Location (per occasion)	\$67.67
Shutdowns & Repairs	Cost recovery + 10% (+GST)
Damage to Assets (per occasion)	Cost recovery + 10% (+GST)
Cut Ins - Large Diameter Mains	Cost recovery + 10%
Non-core miscellaneous services	Actual cost (+GST as required)

# Rules for Billing

## Water

1. Unmetered vacant land is not charged for water.
2. Unmetered or unconnected buildings are charged an access fee equivalent to that applicable for a 20mm meter.
3. Single property with single meter access fee is calculated according to meter size and consumption is calculated according to meter reading.
4. Single property with combination meter access fee is calculated according to size of largest meter of combination only and consumption is calculated according to both meter readings.
5. Single property with multiple tapplings each metered separately access fee is calculated on all meter tapplings as per 3 above and consumption is calculated on all meter readings.
6. Multiple properties with shared meter(s) access fee is calculated on all meter tapping's as per 3, 4 and 5 above and divided equally amongst all properties, provided that a minimum access fee equivalent to that of a 20mm meter is payable by each property. Consumption is calculated on all meter readings and divided equally amongst all properties.

Where requested in writing by a body corporate or by all occupiers of a property that is liable to have separate tariffs imposed, the consumption may be proportioned in a manner requested. Provided that the proportion of access fee and consumption equals 100% of the original tariff(s) and that a minimum access fee equivalent to that of a 20mm meter is payable by each property.

7. Multiple properties with deduct meters access fee is calculated according to the size of the tapping and divided equally amongst all properties provided that a minimum access fee equivalent to that of a 20mm meter is payable by each property. Consumption is calculated from individual meters to each property or by deduction where applicable.
8. Rural Water fees are calculated as follows:  
Access fee calculated either as channel supply or pipeline supply, or storage.  
Volume calculated per kilolitre of water supplied from Coliban Water's outlet/meter.  
Outlet charge calculated on number of channel outlets (if greater than 1).  
Capacity charge calculated on total licence volume held.
9. Fire Services
  - a. A property that has a fire service tapping separate from any meter tapping(s) is charged the appropriate fire service fee in addition to normal meter access fees. Consumption is calculated on all meter readings.
  - b. A property that has a fire service tapping with a meter off that tapping is charged a fire service fee or a meter access fee whichever is the highest. Consumption is calculated on all meter readings.
  - c. Fire service fees may be proportioned as per 6 and 7.
10. Fees associated with the establishment of a metered filling point shall be the same as those for a permanent metered supply as regards to new customer contribution, installation fee, service fee and volume charge. If the filling point is dismantled within the first 12 months then 90% of the new customer contribution shall be refunded.

## Wastewater

1. Unconnected vacant land is not charged for sewerage access.
2. Residential properties connected or unconnected are charged a fixed access fee.
3. Non Residential Properties

- a. Non residential properties are charged an access fee according to the size of the water meter(s) servicing the property multiplied by the appropriate *"Industry Discharge Factor percentage"* and a volume charge according to the volume of water supplied to the property multiplied by the appropriate *"Industry Discharge Factor percentage"*.

If a property has more than one meter the *"Industry Discharge Factor percentage"* for access fee and volume charge can be varied from meter to meter.

If a property has a combination meter the access fee is only calculated on the largest meter whilst the volume charge is calculated on both meters.

- b. Multiple properties with shared meter(s) access fee is calculated on all meters as per "a" above and divided equally amongst all properties and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property.

The volume charge is calculated on all meters as per "a" above and divided equally amongst all properties and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property.

Where requested in writing by a body corporate or by the majority of occupiers of a property liable to have separate tariffs imposed, the access fee and volume may be proportioned in the manner requested and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property. The proportion of access fee and volume prior to multiplication by the appropriate *"Industry Discharge Factor percentage"* must equal 100% of the original meter size and volume.

- c. Multiple properties with deduct meters access fee is calculated according to the size of the tapping and divided equally amongst all properties and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property.

Volume is calculated from individual meters to each property or by deduction where applicable and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property.

Where requested in writing by the majority of properties the access fee may be proportioned in the manner requested and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property. The proportion of access fee prior to multiplication by the appropriate *"Industry Discharge Factor percentage"* must equal 100% of the original tapping size and fee.

- d. Unconnected non-residential properties are charged an access fee according to the size of the water meter(s) servicing the property multiplied by the appropriate *"Industry Discharge Factor percentage"*

There is no volume charge payable on unconnected properties.

## Attachment 1 - Industry Discharge Factors

Description	%	Description	%
Airfield	50	Office	95
Bakery	25	Panel Beating	95
Bank/Financial Institution	95	Plant Nursery	25
Bowling Club	25	Police station & dwelling	75
Building	95	Post Office	95
Café/Restaurant	95	Pottery	25
Caravan Park	50	Poultry Shed	50
Car Park	95	Pre School	50
Car Yard	75	Private Hospital	75
Cemetery	25	Public Utility	95
Church	75	Quarry	25
Court House	95	Racecourse/Stables	50
Dairy	95	Railway Station	75
Dental Clinic	95	Recreational Club	95
Depot	95	Recreation Centre	95
Factory	95	Recreation Reserve – Facilities	25
Farm including house	65	Recreation Reserve – No Facilities	0
Fire Station	75	Restaurant	95
Funeral Director	95	Retail Store	95
Golf Course	25	School – Large Non Discharge Usage	15
Guest House	75	School – Normal Discharge Usage	50
Hall	95	School – Zero Non Discharge Usage	75
Health Centre	95	Service Station	95
Hospital	75	Shed	95
Hotel – Large Non Discharge Usage	35	Shop	95
Hotel – Normal Discharge Usage	95	Shop & Dwelling	75
Ice Skating Rink	75	Shop & Factory	95
Industrial Land	0	Special Accommodation	75
Infant Welfare	50	Squash Courts	95
Information Centre – Tourist	95	Standpipe	0
Jail	75	Swimming Pool	50
Kennels	75	Telephone Exchange	95
Laboratory	95	Tennis Courts	95
Laundry/Dry Cleaner	95	Theatre	95
Lawn Tennis Courts	25	Timber Yard	95
Library	95	Tip	95
Median Strip	0	Toilet	95
Medical Rooms	95	Trade Waste (by agreement)	
Mining Lease	0	Unspecified	95
Mining Treatment	25	Veterinary Clinic	75
Motel – Normal Discharge Usage	75	Warehouse	95
Motel – Large Non Discharge Usage	40	Winery	25
Municipal Office	95	Workshop	95
Nursing Home	75	Youth Club	95

Discharge factors in variation to standard Industry Discharge Factor are subject to negotiation with individual sites.