



# *Schedule of Fees and Charges*

2009-2010

*Amended November 2009*

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# Water

## Access Fees - All Towns

(Note water charges are calculated by adding access fee and or fire service plus volume charge).

	Annual	Daily
<b>Meter Size</b>		
Unconnected Vacant Land	NIL	NIL
0mm & 20mm meter	\$100.38	\$0.2750
25mm meter	\$136.97	\$0.3752
32mm meter	\$233.82	\$0.6406
40mm meter	\$343.98	\$0.9424
50mm meter	\$503.80	\$1.3802
80mm meter	\$1,203.95	\$3.2984
100mm meter	\$1,881.18	\$5.1539
150mm meter	\$3,953.10	\$10.8304
Greater than 150mm meter	\$3,953.10	\$10.8304
<b>Fire Service</b>		
20mm	N/A	N/A
25mm	N/A	N/A
32mm	\$35.07	\$0.0960
40mm	\$51.59	\$0.1413
50mm	\$75.57	\$0.2070
80mm	\$180.59	\$0.4947
100mm	\$282.17	\$0.7730
150mm	\$592.96	\$1.6245
Greater than 150mm	\$592.96	\$1.6245

## Volume Charges per Town

Towns	Volume charge per kilolitre (1,000 litres)	
Central Districts	Non Residential	\$1.4724
Axedale, Barkers Creek, Bealiba, Bendigo, Boort, Bridgewater, Campbell's Creek, Castlemaine, Chewton, Dunolly, Elmore, Elphinstone, Fryerstown, Goornong, Guildford, Harcourt, Heathcote, Huntly, Inglewood, Korong Vale, Kyneton, Laanecoorie, Lockington, Maiden Gully, Maldon, Maldon-Newstead Pipeline, Malmsbury, Mandurang, Marong, Newstead, Pyramid Hill, Raywood, Sebastian, Serpentine, Strathfieldsaye, Taradale, Tarnagulla, Tooboora, Trentham, Tylden, Wedderburn, Yapeen	Step 1	\$1.3425
	Step 2	\$1.6240
	Step 3	\$2.6638
	Agreement	\$1.4724
Northern Rivers and Cohuna Low Pressure Systems	Non Residential	\$0.8034
Echuca, Cohuna, Gannawarra, Gunbower, Leitchville, Mead, Rochester	Step 1	\$0.7268
	Step 2	\$0.8992
	Step 3	\$1.4540
	Agreement	\$0.8034
Non-potable	Non Residential	\$0.6728
Borong, Dingee, Elmore (untreated), Goornong, Jarklin, Macorna, Mitiamo, Mysia, Wychitella	Step 1	\$0.6015
	Step 2	\$0.7353
	Step 3	\$1.2032
	Agreement	\$0.6728

Volume charge/kL		
Step 1	0 - 0.548 kL	(0 - 548 litres)
Step 2	0.549 - 1.096 kL	(549 - 1,096 litres)
Step 3	1.097 kL plus	(1,097 litres plus)

## Coliban Rural System

		<b>Annual</b>	<b>Kilolitres</b>
Capacity Charge		\$133.81 per megalitre	\$0.1338
Volumetric Charge		\$116.55 per megalitre	\$0.1165
Service Fee			<b>Daily</b>
	Pipeline	\$805.04	\$2.2055
	Channel	\$704.48	\$1.9300
	Storage	\$100.32	\$0.2748
Outlet Charge	2 - 5 outlets	\$25.14	\$0.0688
	6 – 10 outlets	\$35.22	\$0.0964
	11+ outlets	\$45.27	\$0.1240
Administration Fee: Rural Licence Transfer		\$64.24	

# Recycled Water

## Access Fees - All Towns

	Annual	Daily
Meter Size		
Unconnected Vacant Land	NIL	NIL
0mm & 20mm meter	\$100.38	\$0.2750
25mm meter	\$136.97	\$0.3752
32mm meter	\$233.82	\$0.6406
40mm meter	\$343.98	\$0.9424
50mm meter	\$503.80	\$1.3802
80mm meter	\$1,203.95	\$3.2984
100mm meter	\$1,881.18	\$5.1539
150mm meter	\$3,953.10	\$10.8304
Greater than 150mm meter	\$3,953.10	\$10.8304

## Volume Charges per Town (except by written Agreement)

Class A (75% Potable Water)

Towns	Volume charge per kilolitre
Central Districts	
Axedale, Barkers Creek, Bealiba, Bendigo, Boort, Bridgewater, Campbell's Creek, Castlemaine, Chewton, Dunolly, Elmore, Elphinstone, Fryerstown, Goornong, Guildford, Harcourt, Heathcote, Huntly, Inglewood, Korong Vale, Kyneton, Laanecoorie, Lockington, Maiden Gully, Maldon, Maldon-Newstead Pipeline, Malmsbury, Mandurang, Marong, Newstead, Pyramid Hill, Raywood, Serpentine, Strathfieldsaye, Taradale, Tarnagulla, Tooboorac, Trentham, Tylden, Wedderburn, Yapeen	\$1.1044

Class B & C

As per written agreement.

## Wastewater

(Note: Wastewater charges for non-residential properties are calculated by adding access fee plus volume charge. There is no volume charge for residential properties.)

### Major Districts (pre 1999)

Bendigo, Castlemaine, Cohuna, Echuca, Elmore, Epsom, Heathcote, Kyneton, Lockington, Maiden Gully, Malmesbury, Rochester, Strathfieldsaye

Access Fees			
		Annual	Daily
Residential	Residential	\$459.33	\$1.2584
	Vacant Land	NIL	NIL
Non-Residential*	Vacant Land	NIL	NIL
	Minimum Access Fee	\$328.31	\$0.8994
	20mm or less meter	\$328.31	\$0.8994
	25mm meter	\$418.57	\$1.1467
	32mm meter	\$714.40	\$1.9572
	40mm meter	\$1,050.63	\$2.8784
	50mm meter	\$1,538.94	\$4.2162
	80mm meter	\$3,677.29	\$10.0747
	100mm meter	\$5,335.28	\$14.6172
	150mm meter	\$11,081.06	\$30.3590
	Greater than 150mm meter	\$11,081.06	\$30.3590

\*Multiplied by appropriate industry discharge factor - refer to Attachment 1.

### Minor Districts (Post 1999) - Enviro 1

Bridgewater, Epsom (Envirosafe), Campbells Creek, Chewton, Hansen Street (Echuca), Harcourt, Huntly, Inglewood, Maldon, Marong, Pyramid Hill, Trentham, Tylden, Wharparilla Drive (Echuca)

Access Fees			
		Annual	Daily
Residential	Residential	\$462.59	\$1.2673
	Vacant Land	NIL	NIL
Non-Residential *	Vacant Land	NIL	NIL
	Minimum Access Fee & 0mm	\$330.72	\$0.9060
	20mm meter	\$330.72	\$0.9060
	25mm meter	\$421.64	\$1.1551
	32mm meter	\$719.65	\$1.9716
	40mm meter	\$1,058.34	\$2.8995
	50mm meter	\$1,550.24	\$4.2472
	80mm meter	\$3,704.30	\$10.1487
	100mm meter	\$5,374.48	\$14.7246
	150mm meter	\$11,162.46	\$30.5820
	Greater than 150mm meter	\$11,162.46	\$30.5820

\*Multiplied by appropriate industry discharge factor - refer to Attachment 1

## Minor Districts (Post 1999 - within 3 years of finalisation) - Enviro 2

Axedale, Boort, Dunolly, Gunbower, Leitchville, Newstead, Wedderburn

Access Fees			
		Annual	Daily
Residential	Residential	\$425.83	\$1.1666
	Vacant Land	NIL	NIL
Non-Residential	Vacant Land	NIL	NIL
	Minimum Access Fee & 0mm	\$302.48	\$0.8287
	20mm meter	\$302.48	\$0.8287
	25mm meter	\$385.64	\$1.0565
	32mm meter	\$658.19	\$1.8032
	40mm meter	\$967.97	\$2.6519
	50mm meter	\$1,417.87	\$3.8845
	80mm meter	\$3,387.99	\$9.2821
	100mm meter	\$4,915.54	\$13.4672
	150mm meter	\$10,209.28	\$27.9706
Greater than 150mm meter	\$10,209.28	\$27.9706	

\*Multiplied by appropriate industry discharge factor - refer to Attachment 1

**Wastewater Volume Charge non-residential customers – all districts** **\$0.5856 per kilolitre**

### Calculation of Non Residential Wastewater Charges

#### Access Fee

Access Charge Multiplied Sewerage Discharge Factor  
 For Meter Size By (For applicable property type)  
 (For appropriate town)

e.g. A Service Station in Bendigo with a 40mm meter:

$$\$1050.63 \times 95\% = \$998.09$$

**Please Note a Minimum Access Fee applies. Refer to Access Fee for the appropriate town for details.**

#### Volume Charge

Water Consumption Multiplied Sewerage Discharge Factor Multiplied Volume Charge  
 By (For applicable property type) By (For appropriate town)

e.g. A Service Station in Bendigo with 100kls consumption

$$100 \times 95\% \times \$0.5856 = \$55.63$$

# Land Development

## New customer contributions - per residential allotment

### Water Services

Category One charge:	Lot size <450 sq m	563.56
Category Two charge:	Lot size 450 – 1350 sq m	\$1,127.12
Category Three charge:	Lot size > 1350 sq m	\$2,254.25

### Sewerage Services

Category One charge:	Lot size <450 sq m	563.56
Category Two charge:	Lot size 450 – 1350 sq m	\$1,127.12
Category Three charge:	Lot size > 1350 sq m	\$2,254.25

## Dual pipe recycled water developments or subdivisions - per residential allotment

### Water Services

Category One charge:	Lot size <450 sq m	\$281.78
Category Two charge:	Lot size 450 – 1350 sq m	\$563.56
Category Three charge:	Lot size > 1350 sq m	\$1,127.12

### Sewerage Services

Category One charge:	Lot size <450 sq m	\$563.56
Category Two charge:	Lot size 450 – 1350 sq m	\$1,127.12
Category Three charge:	Lot size > 1350 sq m	\$2,254.25

### Recycled Water Services

Category One charge:	Lot size <450 sq m	\$563.56
Category Two charge:	Lot size 450 – 1350 sq m	\$1,127.12
Category Three charge:	Lot size > 1350 sq m	\$2,254.25

## Mains Extensions

Project Management Fee (per project)	\$313.44 +GST
Project Management Fee (per metre main)	\$1.69 +GST
Administration Fee (per application)	\$134.33 +GST

## Miscellaneous

Water and sewer plan amendment fee	\$39.03
Consent to Erect a Structure (Buildover)	\$134.33 +GST
Non-core miscellaneous service	Actual cost

# General Fees and Charges

## General Administrative

Toll Gate Charges Lauriston (per vehicle)	\$2.00
Damage to Assets (per occasion)	Cost recovery + 10% + GST
Asset Location (per occasion)	\$65.49

## Customised Hardcopy Plan Products

Scale	1:1 to 1:2500	\$161.98
	1:2501 to 1: 5000	\$194.47
	1:5001 to 1:10000	\$259.16
	Greater than 1: 10000	\$323.99
Hourly Charge for additional work or greater than 4 hours		\$45.31

## Customer Service

New Connection - Agency Fee	\$17.20 (payable to Agency)
Sewer Plan - Agency Fee	\$24.08 (Casey)
Amendment Fees	\$39.03
Water Meters	via agent

## Developer Installed Works

Project Management Fee (per project)	\$313.44 + GST
Project Management Fee (per metre)	\$1.69 + GST
Administration Fee (per application)	\$134.33 + GST

## Revenue Services

Information statement	\$47.54
Special Meter reading	\$31.65
Meter test (per test)	\$131.93 (includes GST)
Restrictor Action Fee (reconnection fee)	\$63.10
Debt Collection Recovery Fees	Cost Recovery

## Water - Miscellaneous

### *Fire Services*

Sealing	\$33.27
Resealing	\$172.09
Replacement of galvanised iron property service pipe*	Cost Recovery
Maximum charge*	\$533.81

### *Special Testing*

Standard Pressure Request	\$71.13 + GST
Reticulation Flow & Pressure Test	\$117.01 + GST
Hydrant Flow & Pressure Test	\$91.78 + GST

Combined Pressure & Flow test	\$130.78	+ GST
Cut Ins - Large Diameter Mains	Cost recovery + 10% + GST	

<i>Fire Plug Charges</i>	80 - 100mm	\$881.11
	150mm	\$972.90
	225mm	\$1,481.15
	300mm	\$1,879.26
	Over 300mm	Cost recovery + 10%

<i>Shutdowns &amp; Repairs</i>	Actual Cost +10% + GST
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*Treated Water Sales:*

Supply Fee	By Agreement
Epsom Plant/MI	By Agreement
Kyneton Plant/MI	By Agreement
Heathcote Plant/MI	By Agreement

Water Carters (Metered filling points) - Fees associated with the establishment of a metered filling point shall be the same as those for a permanent metered supply as regards to new customer contribution, installation fee, service fee & volume charge. If the filling point is dismantled within the first 12 months then 90% of the new customer contribution shall be refunded.

**Rental Income**

By property assessment	By property – Annual based on property value
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**Grazing Licences**

By licence	Calculations based on Area (Ha) x DSE Value x DSE
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# Rules for Billing

## Water

1. Unmetered vacant land is not charged for water.
2. Unmetered or unconnected buildings are charged an access fee equivalent to 0 -20mm.
3. Single property with single meter access fee is calculated according to meter size and consumption is calculated according to meter reading.
4. Single property with combination meter access fee is calculated according to size of largest meter of combination only and consumption is calculated according to both meter readings.
5. Single property with multiple tapplings each metered separately access fee is calculated on all meter tapplings as per 3 above and consumption is calculated on all meter readings.
6. Multiple properties with shared meter(s) access fee is calculated on all meter tapping's as per 3, 4 and 5 above and divided equally amongst all properties, provided that a minimum access fee equivalent to that of a 20mm meter is payable by each property. Consumption is calculated on all meter readings and divided equally amongst all properties.

Where requested in writing by a body corporate or by all occupiers of a property that is liable to have separate tariffs imposed, the consumption may be proportioned in a manner requested. Provided that the proportion of access fee and consumption equals 100% of the original tariff(s) and that a minimum access fee equivalent to that of a 20mm meter is payable by each property.

7. Multiple properties with deduct meters access fee is calculated according to the size of the tapping and divided equally amongst all properties provided that a minimum access fee equivalent to that of a 20mm meter is payable by each property. Consumption is calculated from individual meters to each property or by deduction where applicable.
8. Rural Water fees are calculated as follows:  
Access fee calculated either as channel supply or pipeline supply, or storage.  
Volume calculated per kilolitre of water supplied from Coliban Water's outlet/meter.  
Outlet charge calculated on number of channel outlets a customer has. (Greater than 1).  
Capacity charge calculated on total licence volume held.
9. Fire Services
  - a. A property that has a fire service tapping separate from any meter tapping(s) is charged the appropriate fire service fee in addition to normal meter access fees. Consumption is calculated on all meter readings.
  - b. A property that has a fire service tapping with a meter off that tapping is charged a fire service fee or a meter access fee whichever is the highest. Consumption is calculated on all meter readings.
  - c. Fire service fees may be proportioned as per 6 and 7.

## Wastewater

1. Unconnected vacant land is not charged for sewerage access.
2. Residential properties connected or unconnected are charged a fixed access fee.
3. Non Residential Properties
  - a. Non residential properties are charged an access fee according to the size of the water meter(s) servicing the property multiplied by the appropriate *"Industry Discharge Factor percentage"* and a volume charge according to the volume of water supplied to the property multiplied by the appropriate *"Industry Discharge Factor percentage"*.

If a property has more than one meter the *"Industry Discharge Factor percentage"* for access fee and volume charge can be varied from meter to meter.

If a property has a combination meter the access fee is only calculated on the largest meter whilst the volume charge is calculated on both meters.

- b. Multiple properties with shared meter(s) access fee is calculated on all meters as per "a" above and divided equally amongst all properties and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property.

The volume charge is calculated on all meters as per "a" above and divided equally amongst all properties and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property.

Where requested in writing by a body corporate or by the majority of occupiers of a property liable to have separate tariffs imposed, the access fee and volume may be proportioned in the manner requested and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property. The proportion of access fee and volume prior to multiplication by the appropriate *"Industry Discharge Factor percentage"* must equal 100% of the original meter size and volume.

- c. Multiple properties with deduct meters access fee is calculated according to the size of the tapping and divided equally amongst all properties and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property.

Volume is calculated from individual meters to each property or by deduction where applicable and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property.

Where requested in writing by the majority of properties the access fee may be proportioned in the manner requested and then multiplied by the appropriate *"Industry Discharge Factor percentage"* for each property. The proportion of access fee prior to multiplication by the appropriate *"Industry Discharge Factor percentage"* must equal 100% of the original tapping size and fee.

- d. Unconnected non-residential properties are charged an access fee according to the size of the water meter(s) servicing the property multiplied by the appropriate *"Industry Discharge Factor percentage"*

There is no volume charge payable on unconnected properties.

# Attachment Number 1 - Industry Discharge Factor

Type	Description	%
AF	Airfield	50
BA	Bakery	25
BC	Bowling Club	25
BD	Building	95
BK	Bank/Financial Institution	95
CA	Café/Restaurant	95
CH	Church	75
CM	Cemetery	25
CO	Court House	95
CP	Caravan Park	50
CR	Car Park	95
CY	Car Yard	75
DA	Dairy	95
DE	Dental Clinic	95
DP	Depot	95
DR	Medical Rooms	95
FA	Factory	95
FD	Funeral Director	95
FM	Farm including house	65
FS	Fire Station	75
GF	Golf Course	25
GH	Guest House	75
HA	Hall	95
HC	Health Centre	95
HS	Hospital	75
FT	Hotel – Normal Discharge Usage	95
HL	Hotel -Large Non Discharge Usage	35
IC	Information Centre – Tourist	95
IL	Industrial Land	00
IS	Ice Skating Rink	75
IW	Infant Welfare	50
JA	Jail	75
KE	Kennels	75
LB	Laboratory	95
LC	Lawn Tennis Courts	25
LD	Laundry/Dry Cleaner	95
LI	Library	95
ML	Mining Lease	00
MO	Municipal Office	95
MS	Median Strip	00
MT	Motel – Normal Discharge Usage	75
ML	Motel – Large Non Discharge Usage	40
MW	Mining Treatment	25
NH	Nursing Home	75

Type	Description	%
OF	Office	95
PB	Panel Beating	95
PD	Police station & dwelling	75
PH	Private Hospital	75
PL	Poultry Shed	50
PN	Plant Nursery	25
PO	Post Office	95
PS	Pre School	50
PT	Pottery	25
QR	Quarry	25
RA	Racecourse/Stables	50
RC	Recreational Club	95
RE	Recreation Centre	95
RF	Recreation Reserve – No Facilities	00
RR	Recreation Reserve - Facilities	25
RS	Retail Store	95
RT	Restaurant	95
RY	Railway Station	75
SB	Special Accommodation	75
SC	School – Normal Discharge Usage	50
SL	School – Large Non Discharge Usage	15
SZ	School – Zero Discharge Usage	75
SD	Shop & Dwelling	75
SF	Shop & Factory	95
SH	Shop	95
SP	Standpipe	00
SQ	Squash Courts	95
SS	Service Station	95
SW	Swimming Pool	50
SZ	Shed	95
TC	Tennis Courts	95
TE	Telephone Exchange	95
TH	Theatre	95
TI	Tip	95
TO	Toilet	95
TW	Trade Waste	Agreement
TY	Timber Yard	95
UC	Unspecified	95
UT	Public Utility	95
VC	Veterinary Clinic	75
WH	Warehouse	95
WI	Winery	25
WS	Workshop	95
YC	Youth Club	95

Discharge factors in variation to Standard Industry Discharge Factor are subject to negotiation with individual sites.

Type	Description	%
AC	Accommodation Centre	95
AF	Airfield	50
AG	Accommodation Centre with Garden	75
BC	Body Corporate	
CB	Commercial Business	95
CF	Community Facility	75
CP	Car Park	95
CY	Car Sale Yard	75
DA	Dairy	95
FL	Flats / Units	
GLP	Gunbower Low Pressure	
HLP	Horfield Low Pressure	
HO	House	
ILP	Island Road Low Pressure	
KE	Kennels	75
LLP	Leitchville Low Pressure	
MC	Major Customers	100
MI	Mining	25
MLP	Mead Low Pressure	
MS	Median Strip	
NLP	North West Low Pressure	
NU	Nursery	
RH	Rural with House	
RL	Rural without House	
RR	Recreation Reserve	25
SC	School	50
SF	Sporting Facility	95
SH	Shed	50
SP	Stand Pipe	
TO	Toilets	95
UN	Unknown	95
VC	Vacant Commercial	25
VL	Vacant Land	

**These definitions are defined by the billing system.**