

Contact: Contact Centre 1300 363 200

21 July 2010

Dear Customer,

Direct Debit

Further to your request for payment of your account by the Direct Debit System, I have enclosed a Direct Debit Application Form.

Please complete the authorisation and return it to Coliban Water at least three working days prior to your first direct debit payment.

Please note that we accept only Cheque and Savings account numbers for direct debiting. Credit Cards are not acceptable.

Should you require further information, contact our Customer Service representatives on 1300 363 200.

Yours faithfully,



Kerri Carr
General Manager Customer Service