

General

Why did Stage 1 of the project take longer than expected to complete?

Works commenced on the project in October 2010.

There was a change needed to the construction process during the works as rock was encountered. A combination of trenching and boring techniques was used. Also wet weather late last year and earlier this year also caused delays.

When will works begin for Stage 2?

Stage 1 works have now been completed and the approvals from various regulatory authorities for Stage 2 have just been received.

Works for the remaining 9.9 kilometres of pipeline that will connect Raywood and Sebastian to the Bendigo water supply will commence next month.

When will the project be completed?

We anticipate the pipeline will be completed by the end of this year. The 22.4 kilometre pipeline will improve water security and water quality for Raywood and Sebastian customers.

Will we remain on Stage 3 water restrictions?

Yes. We are continuing to cart water to meet the demand of these townships until the project is complete. Once the project has been fully commissioned we will be able to lift restrictions and introduce Permanent Water Saving Rules.

Where will the pipeline be located?

The pipeline route has been selected in consultation with relevant approval authorities. The alignment takes into account input from the Raywood-Sebastian Water Services Committee, flora and fauna, waterway crossings, cultural and European heritage, planning requirements and location of existing services.

A diagram of the pipeline route is available on our website – www.coliban.com.au and click on link to Major Projects.

Will this pipeline be linked to the rural modernisation of the Cockatoo Hill channel system?

The rural modernisation program for Cockatoo Hill is a longer term project. There are many challenges associated with rural modernisation; all of these cannot be resolved prior to the construction of this potable water supply pipeline to Raywood.

What channel systems are part of the Cockatoo Hill system?

This system comprises of four channels: the Raywood channel, the Sebastian channel, the Neilborough channel and the Cockatoo Hill channel.

Can I tap into the new pipeline?

New connections into the pipeline are being considered and will be assessed on an individual basis. We are still to determine specific requirements and extent of new connections allowed.

Customers interested in finding out more in relation to connection need to contact our Customer Contact Centre on 1300 363 200.

