

July 2011



Using water from a Standpipe

All standpipes managed by Coliban Water require electronic access keys – a system known as AvData. Customers need to apply for an AvData key to access water from these standpipes.



To operate the standpipe:

- Place key on panel to activate
- Light will come on
- Press 'ON' button
- Press 'OFF' button to stop flow of water
- For pre paid carters a light will flash to indicate only 1,000 litres remaining and that the key requires top up.
- 'Not Valid' light will appear if the key is out of credit.

Commercial and private carters with an AvData account will receive accounts from AvData Australia.

Management of Standpipes

On 15 December 2008, the City of Greater Bendigo handed over management of standpipes located in the Bendigo area to Coliban Water.

This gives customers a one-stop-shop for Water Carter Permits, water purchases, and all matters related to the operation of the standpipes in the Greater Bendigo area. All remaining standpipes within our broader region will continue to operate under current management arrangements and some may still use 'tokens'.

For a full listing of standpipe locations, management responsibility and traffic access plans visit www.coliban.com.au and click on the link to *Standpipes and Water Carters* on our homepage.

Who needs a Permit?

A water carter's permit is required to take water from a public standpipe if the standpipe is managed by Coliban Water or the local council. All commercial water carters and private individuals who access these standpipes must have a permit.

If your permit application is approved you will receive a windscreen sticker to apply to your vehicle, and also a permit card which you must present when requested by a member of our staff. Application forms are available from our website.

Restrictions on use

All water accessed from a standpipe needs to be used in accordance with the water restriction level in place for that region. Signs are in place at all standpipes detailing the level of restriction that applies.

For information on what restriction level is in place and the approved water uses visit our website and click on the link to *Water Restrictions*.

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