

USING RECYCLED WATER SAFELY

What can I use recycled water at Evergreen Waters for?

- ✓ Toilet flushing
- ✓ Garden watering, including vegetable gardens
- ✓ General outdoor uses, such as car washing
- ✓ Irrigation of pasture, human food crops and non-food crops
- ✓ Livestock (except pigs) and pet drinking water
- ✓ Firefighting and fire protection systems
- ✓ Ornamental ponds and water features, that are not used for swimming

What can't I use recycled water at Evergreen Waters for?

- ✗ Drinking (human)
- ✗ Cooking or other kitchen purposes
- ✗ Bathing or showering
- ✗ Filling swimming pools or spas
- ✗ Children's water toys
- ✗ Any and all uses involving contact with pigs

RECYCLED WATER

Where will it come from?

The recycled water will be supplied by the Bendigo Recycled Water Factory at the Bendigo Water Reclamation Plant in Epsom and is treated to what is referred to as 'Class A' water.

How much will recycled water cost?

There is no stepped pricing system for recycled water, which means that all recycled water use will be charged at the same rate, no matter what volume is used.

Up until June 2013, the cost per kilolitre for recycled water is approximately 80% of the cost of drinking water (this comparison is to the price per kilolitre for the first step of our drinking water stepped tariff pricing structure for the central area of our region).

There will also be an additional access charge for recycled water and this has been set at 50% of the drinking water fee.

Prices to apply from July 2013 will be determined by the independent regulator (Essential Services Commission). Part of this process includes consultation with Coliban Water and our customers.

Will my recycled water be on the same bill as my drinking water?

Yes. You will receive one bill with different details for drinking water use and recycled water use.

Information correct at time of printing, November 2010.



Recycled Water at Evergreen Waters



1300 363 200 : www.coliban.com.au





As our population grows, so does the demand on our water supply. Recycled water is a great alternative for many household uses to save drinking water supplies.

The \$30 million Bendigo Recycled Water project has allowed for some new housing estates in the Bendigo area, including Evergreen Waters, to link into recycled water.

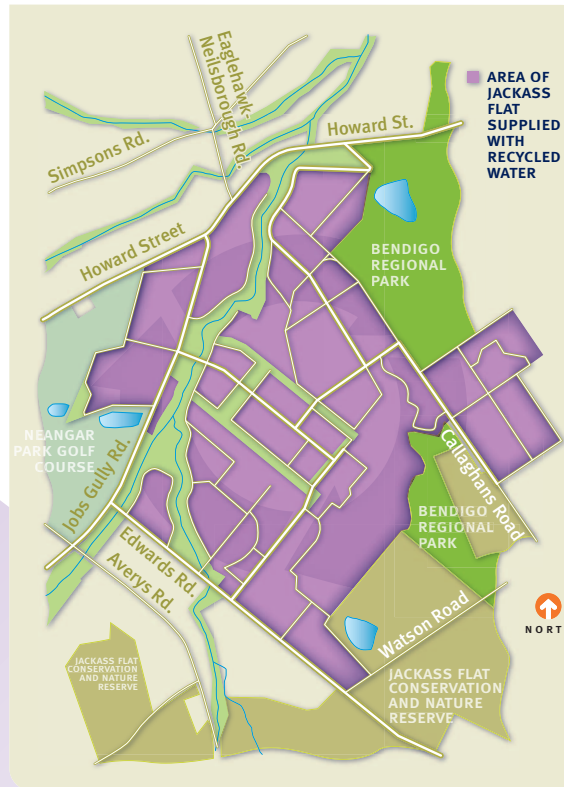


For more information on recycled water, visit our website at www.coliban.com.au or contact our Customer Contact Centre on 1300 363 200.

What is recycled water?

Recycled water is high quality water that has been filtered and purified using the most advanced treatment technology in the world. It is delivered through a separate purple pipe system with its own purple meters and connection points.

In Bendigo, it is already used at sites such as Rosiland Park, Queen Elizabeth Oval and other sporting ovals. A number of local primary schools are also connected to the recycled water pipeline.



Disclaimer: This diagram is representative only of the Recycled Water Supply Area. Coliban Water reserves the right to alter or change information.



How safe is recycled water?

Class A water is a safe and high quality water source that meets strict quality guidelines. It is produced using advanced treatment processes that are carefully controlled and monitored by the Department of Health and EPA Victoria. Although recycled water has been treated to very high standards and is safe for human contact, it is not permitted for personal uses, including drinking, cooking or bathing.

What are my responsibilities when recycled water is connected to my house?

- › Maintain appropriate signs above your recycled water taps, ensuring that they are easy to see and read. It is your responsibility to replace any missing or damaged signs.
- › Inform visitors and family members about the appropriate uses of recycled water.
- › Ensure that all plumbing work on your property is carried out by a licensed plumber and that they are aware that your property is connected to recycled water.
- › Use approved recycled water taps with removable handles to prevent children accidentally misusing recycled water. Remove the recycled water tap handles when not in use to safeguard from theft.
- › Perform an annual cross connection check.