

September 2010



Using Water From A Standpipe

From Monday 15 December 2008, all standpipes in the Greater Bendigo area will require electronic access keys – a system known as AvData Australia. Customers previously using tokens will need to apply for an AvData key to access water from the standpipe. Tokens are no longer valid. Unused tokens can be redeemed from the City of Greater Bendigo until 31 March 2009.



- Place key on panel to activate
- Light will come on
- Press 'ON' button
- Press "OFF" button to stop flow of water
- Light will flash to indicate only 1,000 litres remaining on key and requires top up – private carters only

For private carters the 'Not Valid' light will appear if funds have run out on the key.

Commercial carters will receive accounts from AvData Australia.

Management of Standpipes

From 15 December 2008, the City of Greater Bendigo will hand over management of all standpipes located in the Bendigo area to Coliban Water.

This will allow customers to have a one-stop-shop for Water Carter Permits, water purchases from standpipes, and all matters related to the operation of the standpipes in the greater Bendigo area. All the remaining standpipes within our region will continue to operate under current management arrangements. For a full listing of standpipe locations and management arrangements visit www.coliban.com.au and click on *Standpipes*.

Who Needs a Permit?

A water carter permit is required to take water from a public standpipe if the standpipe is in an area under Water Restrictions ByLaw No 10. Commercial water carters and private individuals must have a permit.

If your application is approved you will receive by post a windscreen permit to apply to your vehicle, and also a permit card which you must present when requested by an officer of Coliban Water. Application forms are available from our website - www.coliban.com.au

Restrictions on use

All water accessed from a standpipe needs to be used in accordance with the water restriction level in place for that region. Signs are in place at all standpipes detailing the level of restriction in place.

For information on what restriction level is in place and the approved water uses visit www.coliban.com.au and click on the link to *Water Restrictions*.

Coliban Water

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